

Privacy Policy

Unique Insurance Managers value our customers and we take very seriously our responsibility for maintaining the privacy of our customers. This explains what we do to protect your rights.

Information We Collect:

We collect information and use (by only those employees who need to know) information about you to quote and provide you with efficient customer service. This information is called “non-public personal information” if it identifies you and is not available to the public. Depending on the products or services you request, we collect non-public personal information from some or all of the following sources:

- Information we provided by you from applications and other forms. You provide this information, through your agent or broker, by phone, or online. We may also obtain it from directories or other outside sources. Such information may include your name, street and email addresses, phone number, driver’s license number, Social Security number, date of birth, gender, and marital status.
- Information about your transactions with us, our affiliates or others. This information includes your insurance coverage, limits and rates, and payment and claims history. It also includes information that we require for billing and payment.
- Information we receive from you from consumer reporting agencies and other third-party reporting agencies which may include your driving record, claims history with other insurers, credit report information, and loss information reports.
- Information we receive from Internet transactions. This information may include the Web site that linked you to ours, your computer operating system, and the pages you viewed on our site. Some Web sites, including ours, may also store “cookies” on your computer. Cookies collect technical data, like your Internet protocol address, operating system and session ID. They also save certain information entered by you.

Information We Disclose:

We will not disclose any non-public personal information about you or any of our policyholders to anyone except as permitted or required by law without your consent. There is no need to “opt out” or tell us not to do this.

Information about you that has been collected is maintained in your policy and/or claims records. We use this information to process and service your policy, to adjust claims, or as directed by you. We may also disclose it to persons or organizations as necessary to perform transactions you request or authorize. We may also disclose non-public information for other permitted purposes including with our reinsurers, with insurance support organizations that detect and prevent fraud and state insurance departments or other governmental or law enforcement authorities as required by law or to protect our legal interests, cases of suspected fraud, illegal activities or if ordered by subpoena, search warrant or other court order. Information about our former customers or about individuals who have obtained quotes from us is safeguarded to the same extent as non-public personal information about our current customers.

Confidentiality and Security:

We maintain physical, electronic and procedural safeguards that comply with federal and state standards to store and secure information about you from unauthorized access, alteration, and destruction. Only individuals that are trained in the proper handling of customer information is granted access to restricted information and only for the purposes to service your policy or provide products and services to you.

Accurate Information:

It is critical to us that we maintain accurate and complete information about you or your policy. If you see incomplete or inaccurate information regarding you or your policy, please contact your local agent or write to us at the address shown below. Please reference your policy number or claim number on any correspondence sent to our office.

Unique Insurance Managers

C/O Privacy Policy

P O Box 23340

Jacksonville FL 32241

Confidentiality and Security

Our Web Site Users:

We are always trying to improve our customer experience and make myuniqueins.com an easy place to do business. We may gather data on how users navigate our website, so we can make myuniqueins.com an easy place to do business. Our tools may gather data such as what browser you use or even what pages are most popular.

We use cookies to improve your experience. Cookies are small files that are stored on your computer. They do not contain any personally identifiable information about you. They help us personalize your experience when you return to our website, and they are required for certain portions of our website. Most browsers let you determine whether or not you accept our cookies. If you don't use cookies, you won't be able to use certain features, such as the "remember me" function. Myuniqueins.com may place small pieces of computer code (embedded objects) on our pages to help our advertising partners count how many customers they referred to our website. We also provide some links to third-party websites that are not owned by Unique. Unique has no control over their privacy practices and assumes no responsibility in connection with your use of their websites. We recommend that you check the privacy policy of any website before you provide any personally identifiable information.

Changes to This Privacy Policy:

We may modify our privacy policy from time to time. The most recent version is always posted at myuniqueins.com. Each of our policyholders receives a copy of our privacy policy. In addition, in the event that we make a significant change to our privacy practices, we will send a revised copy of our privacy policy to each of our current policyholders.

No Insurance Afforded by this Policy:

If your insurance policy has been canceled or non-renewed, this Privacy Policy Notice **DOES NOT REINSTATE** your policy. This notice should not be accepted by anyone as evidence that insurance coverage is in force.

The Effective Date of this Privacy Policy is August 7, 2020

